

DFO Gift Cards

Terms & Conditions:

1. A DFO Gift Card is redeemable for merchandise or services at all DFO Brisbane, Essendon, Homebush, Moorabbin, Perth and South Wharf stores where EFTPOS is available.
2. A DFO Gift Card may be purchased online in various denominations from \$20 to \$250. Funds may take up to 48 hours to be activated on your Gift Card.
3. Administration Fees: a \$2.00 fee applies upon the issuance of each DFO Gift Card using card payments, as well as a postage and handling fee.
4. A DFO Gift Card is not redeemable for cash and cannot be used for the payment of credit or retailer accounts, nor used at ATMs to withdraw cash.
5. Individual DFO retailers are not required to accept the Gift Card for any purchase under the value of \$10.
6. A DFO Gift Card will be void and cannot be redeemed after the date of expiry. Once expired, the Gift Card cannot be reloaded.
7. A DFO Gift Card is partially redeemable. It is up to the cardholder to use the full value before the date of expiry. Cash change will not be given for any unused balance.
8. Any unused balance on expiry of a DFO Gift Card will not be refunded or credited.
9. Where the cost of any purchase exceeds the available card balance, the cardholder will be required to make up the difference with another payment method.
10. The cardholder is liable for all transactions on the gift card, except to the extent to which there has been fraud or negligence by Vicinity, or any of our employees. Other than this, defaced, mutilated, altered, lost or stolen cards will not be replaced, refunded or redeemed.
11. You can check your card balance at any time by visiting <http://www.givvtechnologies.com> or **calling 1300 764 721**.
12. Any DFO Gift Card that is damaged or faulty at time of issue will be replaced at no extra cost; please call Customer Care on **1300 764 721** for assistance.
13. DFO reserves the right to change any of the terms contained in these Terms of Use at any time. Changes to the Terms of Use will be available on the DFO website www.dfo.com.au. To the maximum extent permitted by law, DFO and Vicinity Centres disclaims all liability, costs, loss, expenses, damages or claim, whether in contract, tort (including negligence), indemnity, statute or law, arising from or in connection with the cardholder's use or purposed use of the DFO Gift Card.

Call 1300 764 721 if you have any reason to believe that an error has occurred in relation to your Gift Card. All queries and customer complaints will be responded to within a minimum period of three to five business days.